



**DVR, PVR, TiVo & HDTV Receivers – All models regardless of manufacturer.**

Minimum Bench Fee	\$45 + shipping
HDMI Output Card Only	\$75
HDTV Receiver	\$99
DVR Electronic Repairs	\$99
80 GB HDD Replacement	\$129*
160 GB HDD Replacement	\$149*
250 GB HDD Replacement	\$189*
500 GB HDD Replacement	\$299*

**\*For Hard Disk Drive replacement only, otherwise \$99 flat rate applies.**

**Prices effective through September 1, 2009**

All repairs include the cost of parts, labor, and return shipping via UPS Ground service to your home or business.

**Express Shipping – Available upon request. You will incur additional costs to have product express shipped back to you.**

**Please include your access card and remote control for testing purposes.**

When sending product in for repair, please include the following information:

Product Type – **DVR, PVR, TiVo & HDTV**

Name \_\_\_\_\_

Phone Number \_\_\_\_\_ Cell \_\_\_\_\_

Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

ZIP \_\_\_\_\_ Email \_\_\_\_\_

Model \_\_\_\_\_ Serial Number \_\_\_\_\_

Payment Method:     Credit Card             Check Enclosed \$ \_\_\_\_\_ # \_\_\_\_\_

Credit Card Type:     Visa                             MasterCard

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_ 3 or 4 Digit ID \_\_\_\_\_

Symptom \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Complete and print this page. Attach a copy to the top of the unit prior to inserting into a box. To avoid damage to your product, it should be packaged either in the original box or be packed with ample packaging material.

**Ship to:**  
**IESS**  
**5800 Derry Street**  
**Harrisburg, PA 17111**