



Laptops - All models regardless of manufacturer.

Minimum Bench Fee	\$45 + Return Shipping
Laptop Repair - Minor	\$75 Labor + Parts & Return Shipping
Laptop Repair – Major	\$95 Labor + Parts & Return Shipping

FREE! Laptop Shipping Label – Box up your defective laptop in a secure box and IESS will e-mail you a free UPS shipping label to cover the cost of transporting your unit to our facility.

[Please include the original program and restore disks in case reloading of software is necessary.](#)

Prices effective through September 1, 2009.

Express Shipping – Available upon request. You will incur additional costs to have product express shipped back to you.

When sending product in for repair, please include the following information:

Product Type – **LAPTOPS**

Name _____

Phone Number _____ Cell _____

Street _____ City _____ State _____

ZIP _____ Email _____

Model _____ Serial Number _____

Payment Method: Credit Card Check Enclosed \$ _____ # _____

Credit Card Type: Visa MasterCard

Card Number _____

Expiration Date _____ 3 or 4 Digit ID _____

Symptom _____

Complete and print this page. Attach a copy to the top of the unit prior to inserting into a box. To avoid damage to your product, it should be packaged either in the original box or be packed with ample packaging material.

Ship to:
IESS
5800 Derry Street
Harrisburg, PA 17111